



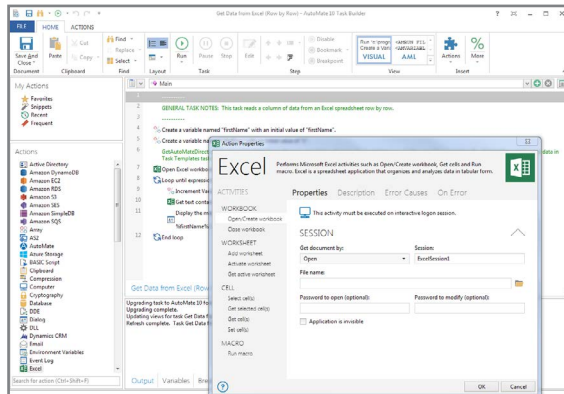
DATASHEET

AutoMate Overview

An IT and Business Process Automation Software Platform for Windows

The development of automation solutions should be simple, no matter the difficulty of the task at hand. Today's IT professionals face challenges from both business and IT units—they need to provide their organization with technology that is flexible for every department yet robust enough to deliver high-quality service, powerful yet easy to use, and scalable yet affordable.

With AutoMate™, the award-winning IT and business process automation software platform, you are able to quickly build tasks without code in a drag-and-drop automation environment. AutoMate eliminates time-consuming, repetitive tasks, enabling you to focus on strategic activities where human interaction and thought add the most value.



AutoMate's Task Builder provides an easy, no-code platform for building even the most complex tasks.

Bringing Business and IT Together

AutoMate streamlines processes for the whole organization, not just the IT department. By integrating the best of IT process automation and application integration, AutoMate helps bring IT and business users into closer alignment, eliminating the struggle between operations and development.

Inception to Production Quickly

Eighty percent of technology projects cost more than they return. But with AutoMate, tasks and processes can be set up in hours, not months, taking you from inception to production quickly.

PRODUCT SUMMARY

KEY FEATURES

- Drag-and-drop task development
- Event-based triggers and conditions
- Database connectivity
- Event and task execution logging
- Error condition handling and recovery
- File manipulation
- FTP/SFTP automation
- Multi-machine execution
- Terminal emulation
- Web services

INTEGRATIONS

- Amazon Web Services™
- Windows Azure®
- VMware®
- SharePoint®
- Microsoft® Exchange
- Excel®
- Oracle®
- MySQL
- Active Directory®
- XML
- Windows PowerShell®
- Microsoft Dynamics®

SYSTEM REQUIREMENTS

- Windows Server 2003 or newer
- 2 GHz Intel or AMD Processor
- 2GB; 500MB
- 1024x768 display
- Microsoft .NET 4.0 framework or higher

PRODUCTS

- AutoMate
- AutoMate BPA Server

Automation Opportunities

With more than 600 actions and activities to choose from, the possibilities of automating your business processes are limitless. The Automation Wheel, below, shows the vast range of tasks you can streamline with AutoMate, from application and cloud integration to database management and performance monitoring, and more.

Most Commonly Automated Processes

MANAGED FILE TRANSFER PROCESS

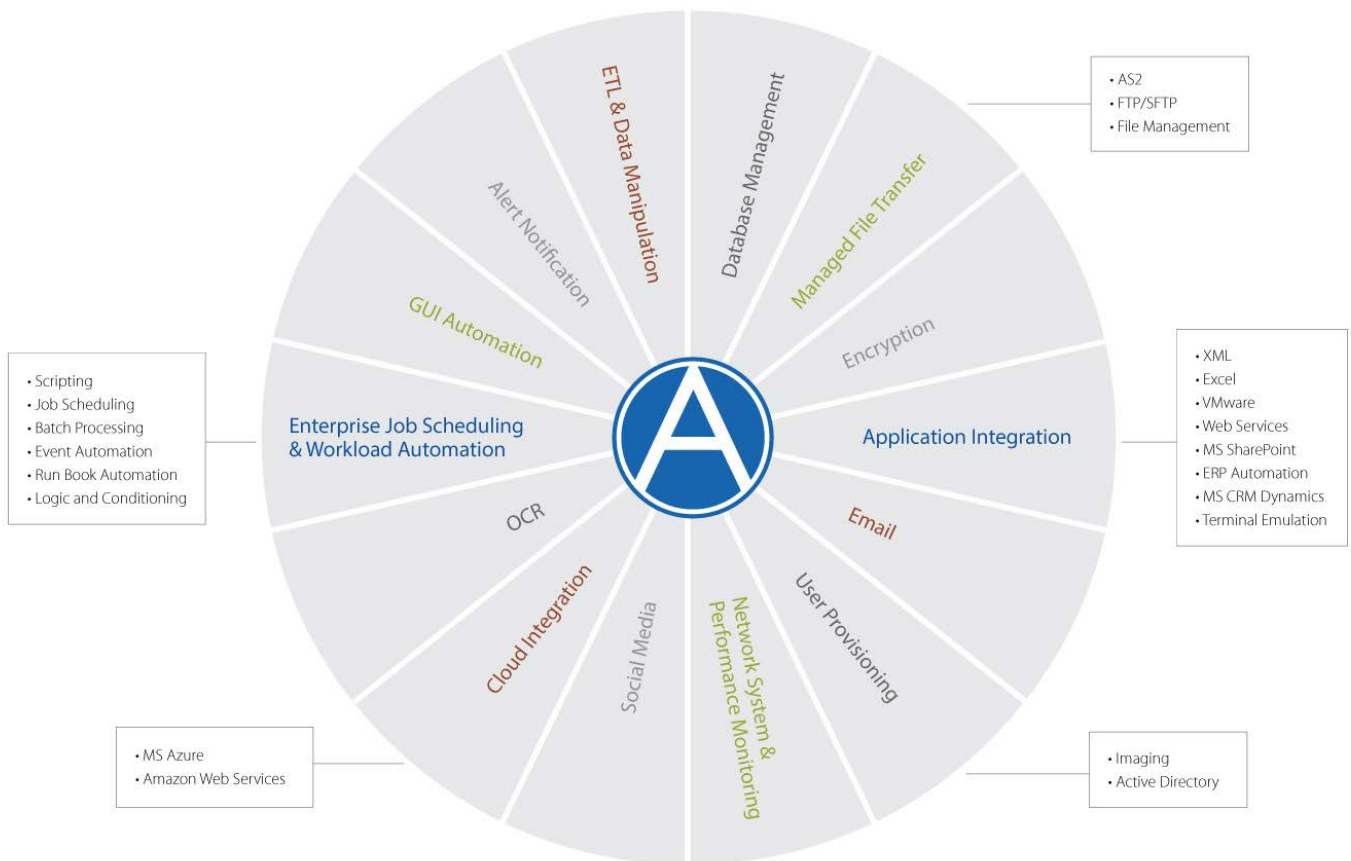
Automate any managed file operation on a schedule, when a file arrives or has been modified, or any other triggering event. AutoMate also supports secure standards like SFTP and FTP over SSL, FXP for server-to-server transfers, file encryption using PGP, file compression and decompression, and much more.

REPORT GENERATION

Whether you are working with Crystal Reports, Excel, or another reporting package, AutoMate can directly execute canned reports, save them in a desired format, and email them to a distribution list. AutoMate can also perform direct queries and stored procedures from multiple databases and applications like ERP and GL, and export results to Excel graph templates.

USER PROVISIONING

When managing user accounts, AutoMate can handle the creation, removal, or modification of Active Directory users, while also verifying user information. AutoMate can process change requests, such as resetting user passwords as well as migrating users from one organizational unit to another.



The Automation Wheel gives you an overview of the major functionalities available in AutoMate.



AutoMate | A Division of HelpSystems | www.helpsystems.com/automate
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About HelpSystems

HelpSystems is a leading provider of systems & network management, business intelligence, and security & compliance software. We help businesses reduce data center costs by improving operational control and delivery of IT services.