

Top 6 Uses Of Robot/ALERT

"Here are a few of the ways I use Robot/ALERT: Using Robot/CONSOLE to monitor the FTP log, I receive a cell phone message whenever anyone not in the approved list PUTS or GETS a file on the iSeries. Using Robot/CONSOLE to monitor QHST, I receive a cell phone message whenever a vendor or tech support person signs onto my iSeries."

Watson Clark
Bank of Lenawee

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"We use Robot/ALERT primarily to handle console error messages during our night-time processing. We have no night operator so, in the programming department, we rotate being 'on call' for a week at a time. When we get paged, we dial in from home and answer the error message."

Ted Glaeser
Cherry Corp.

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"We use Robot/ALERT to contact our off-shift on-call support personnel. If no one responds to the alert, it rolls over to a distribution list of people that are paged sequentially until someone responds to the message."

Uva Daris
ITT Corp-Goulds Pumps

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"We use Robot/ALERT to electronically send copies of credit memos, misc billings, billbacks, and order guides to our customers. We have cut our print load of these items in half, with more customer jumping on board daily."

Rob McLaughlin
Sysco

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"I do a lot of the automation for Health Net, Inc. I use Robot/ALERT for any type of reminders I have—personal or company-wide, for meetings and special occasions. This product is very useful for just about anything. When my wife was pregnant and almost ready to deliver, everyday I would send out updates about how far along she was. When she gave birth, I sent notices to a group of people."

Leonard Dominguez
Health Net, Inc.

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"We use Robot/ALERT to notify us (via phone messages) if there are any critical system errors on the AS/400, such as serious storage condition, and notify us when jobs important to our business run, or fail to run. Robot/ALERT is a great tool to ensure a prompt response to potential problems and to assure that our business runs as smoothly as possible."

Don Ruth
Huffy Corporation

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